# Nubert nuControl X

Safety instructions
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Technical data
Warranty terms



If you have any questions or problems with the commissioning of your Nubert system, please feel free to contact our service team. Please have your customer number ready.

Telefon: +49 (0)7171 87120 E-Mail: info@nubert.de





## Device approval and conformity with EC directives

Nubert electronic GmbH hereby declares that this product complies with the 2014/53/EU directives, provided that it is installed and used in accordance with the manufacturer's instructions. The full text of the EU Declaration of Conformity is available at the following Internet address: https://www.nubert.de/konformitaetserklaerungen/716/

- Do not change the serial number on the device.
   It is part of the operating approval.
- If the device is repaired or modified by workshops or other third parties not authorized by Nubert, it loses its operating license.
- Only accessories and devices may be connected which in turn comply with all legal requirements and are approved.
- The device may only be used for the applications specified in the "Intended use" section.

### Intended use

This device is designed exclusively for sound reproduction in dry rooms. Use the device only as described in this manual. Any other use (particularly safety-relevant or medical use, installation in open environment like IP-certified products) is considered improper and may result in property damage or even personal injury. Nubert electronic GmbH does not assume any liability for damages caused by improper use.

### Safety instructions

The entire operating manual, in particular the safety instructions, must be read in full before connecting and commissioning the device. For your own safety, be sure to follow all warnings and safety instructions in this manual and on the device. The user is not permitted to carry out any work on the device other than the described work. Keep this document so that you have access to it at all times. Furthermore, it must also be handed over to possible re-owners.

### **Trademarks**

### \***\*\*** TIDAL

High Fidelity Music Streaming



Use of the Works with Apple badge means that an accessory has been designed to work specifically with the technology identified in the badge and has been certified by the developer to meet Apple performance standards. To control this AirPlay 2–enabled speaker, iOS 11.4 or later is required.

### **Bluetooth**°

Bluetooth SIG, Inc. and any use of such marks by Nubert is under license.



The Spotify Software is subject to third party licenses found here: www.spotify.com/connect/third-party-licenses

### Roon Ready program

Roon is an incredibly rich and engaging way to browse and organize your music. It runs on most Mac, Windows, and Linux PCs, or on other products which include Roon Core. Being Roon Ready means that the Nubert nuControl X network player transparently discovers and connects to Roon without any configuration, and bit-perfect audio is delivered from Roon to your network player. Together, Roon and Nubert deliver the power, flexibility, and performance of networked audio, with the easiest setup and highest reliability available.

All trademarks and registered trade names are the property of their respective owners.

### **Key to the Symbols**



The triangle symbol with exclamation mark (without additional comment) indicates important instructions for commissioning, operation and maintenance of the device.

The term **Caution!** next to the triangle symbol indicates a medium risk. Failure to observe this warning may result in property damage.

The term **Danger!** next to the triangle symbol indicates a high risk. Failure to observe this warning may result in death or personal injury.



This symbol indicates that you must read and observe the operating instructions and the safety and warning notices in order to operate the device.



This symbol (triangle with lightning) warns of dangerous voltages inside the enclosure and of hazards due to electric shock.



Devices with this symbol may only be used in a dry indoor environment.



Devices and batteries marked with the symbol of the crossed-out garbage can, must not be discarded as unsorted urban waste. Also observe the disposal instructions as of page 5.

### **General information**



Never operate the device unattended!



### Danger of electric shock!

To avoid the risk of electric shock, the device may not be opened by the user. There are no user-serviceable parts inside the device. Service work and repairs are reserved for qualified specialists authorized by Nubert. If you need service, please contact Nubert electronic GmbH directly (info@nubert.de)!



### **!** Danger of suffocation!

Never let children use or play with neither device, remote control or packaging unattended. There is a risk that children will get caught in the packaging film and suffocate. Make sure that children cannot remove any small parts from the devices! These parts, like the remote-control battery, could be swallowed and cause suffocation. In case of swallowing any parts, contact a doctor immediately!



### Danger of injury or damage!

When moving the device, take care to avoid injury and damage!



### **!** Caution!

Since the device can only be completely disconnected from the mains at the mains input on the rear of the unit or by pulling the mains plug from the socket, it must be positioned so that you have free access to the mains input or mains plug. If any of the following situations occurs, the device must be switched off immediately and disconnected from the mains. Contact Nubert electronic GmbH (info@nubert.de) immediately!

- The device has been damaged or has fallen down.
- Power cord or plug is damaged
- · Objects or liquid have gotten into the device
- The device has been exposed to excessive moisture or rain.
- The device does not work properly or exhibits a significant reduction in performance.
- The device smells burnt, develops smoke or makes unusual noises.



Only use accessories recommended by Nubert!

### **Installation instructions**



### Caution!

An unstable location can damage the device.

- Only place the device on a flat, stable surface and make sure that it cannot be knocked over!
- Also make sure that no unintentional pulling can occur on the cables to avoid knocking over the device or damaging the connection
- Keep strong mechanical shocks away from the device!



Excessive heat build-up inside the unit can shorten its service life or lead

- Never cover the device! Make sure that there is a clearance of at least 10 cm and sufficient air circulation around the device!
- Do not operate the device and remote control near heat sources such as radiators or stoves!
- Do not expose the device and remote control to direct sunlight.
- Never place burning candles or similar open fire sources on the device!



### Danger of explosion!

Installation in unsuitable locations can cause explosions. Do not use the device or remote control

- in environments where there is a risk of fire or explosion!
- at extremely low or extremely high temperatures!
- near flammable gases or vapors!
- near strong dust!
- near flammable materials!



### Danger of electric shock!

The device carries mains voltage and voltages higher than 35 V AC or DC inside. It has no special protection against the intrusion of liquids or objects into the system. There is therefore a risk of lethal electric shock.

- Never touch the device with wet hands!
- Only use the device in a dry place!
- Do not operate it outdoors or in damp rooms!
- The device must be protected from liquids of all kinds, including dripping and splashing water.
- Do not place any containers containing liquids (e.g. flower vases) on the device or in the immediate vicinity!
- If the device is moved from a cold environment to a warm room, condensation may form inside the unit. Wait at least six hours until the device has reached room temperature and is dry before switching it on!
- No objects of any kind may get into the device.
- Should the device come into contact with liquids or should objects have gotten inside, please unplug the mains plug immediately and contact Nubert electronic GmbH (info@nubert.de)!

### **Connection instructions**



### **General connection instructions**

- Disconnect the mains plug before changing any wiring on the system!
- Make sure that all connections have been made correctly and that all plugs are firmly seated in the sockets before connecting the device to the mains
- Use only the intended cables or plug connections for the connections! Failure to do so may result in damage or malfunction.
- If you want to disconnect connections on the device, always pull the plug, never the cable!
- Ensure that all plugs are firmly seated in the sockets!
- Only use cables and accessories recommended by Nubert!



### Danger of electric shock!

Faulty mains supply systems or excessive mains voltage can lead to electric shocks.

- All power supply or antenna systems connected to the device must comply with all applicable laws and regulations and be professionally installed by an approved installation company.
- Use only the appropriate power cord to connect the device. Do not modify the power cord or its plug.
- Make sure that the mains voltage at your location matches the requirements of the device! The correct power supply can be found on the label on the back of the device. It must not be connected to other power supplies.
- Devices of Class 1 construction must be connected to the mains power socket outlet with a protective earth connection. Make sure that the installation of the protective earth is carried out correctly!
- When laying the power cables, make sure that they cannot be damaged (e.g. by heating or mechanical stress)! Pay particular attention to the areas of the connectors and distributors!



### **!** Caution!

Overvoltage in the power supply system (e.g. due to lightning) can damage or destroy the device and power supply unit.

- An overvoltage protection element can provide a certain degree of protection against excessively high voltages in the power grid.
- However, the greatest possible protection against damage can only be achieved with the complete separation from the mains supply. In case of thunderstorms or danger of lightning strikes, disconnect the mains cable from the socket and any antenna plugs from your hi-fi system!
- If the device is not used for a long period of time or is unattended, the power supply should be disconnected. Disconnect the mains plug from the socket!

### Remote control and battery

This product comes with a remote control and a battery. The following must be observed when handling remote controls and batteries:

If the batteries are discharged, the range of the remote control will decrease significantly. If this happens, replace the batteries immediately. Always use high-quality CR2025 lithium button cells as replacement batteries. Make sure that the polarity is correct when inserting the battery into the battery compartment!



#### Caution!

Improper handling can lead to material damage.

- Do not drop the remote control!
- Do not expose the remote control and battery to water or other liquids!
- Do not operate or store the remote control and battery in locations with high humidity or particularly high or low temperature!



### Danger!

Leaking or exploding batteries can pose a health hazard and cause damage to goods.

- If you do not use the device for a long time or if the batteries are depleted, remove the batteries from the remote control to prevent discharge, leakage of acid or explosions.
- Leaking batteries must be replaced immediately.
- If you find a leaking battery, do not touch the leaking material and dispose of the batteries immediately!
- Do not touch leaking batteries!
- Should your skin, eyes or mouth come into contact with the leaking material, clean the affected area immediately with water and contact a doctor!



### Danger! Do not ingest battery, chemical burn hazard!

Ingestion of batteries can cause severe internal burns and death within a short time span.

- Ensure that batteries do not get into your body by any means, in particular that they cannot be swallowed!
- Keep new and used batteries away from children.
- If the battery compartment does not close securely, stop using the product and keep it away from children.
- If you think that batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention!

### Disposal of electrical and electronic devices

## Information according to the German Act on Electrical and Electronic Devices (ElektroG)

Owners of waste electrical and electronic devices must dispose of it separately from unsorted municipal waste.

### Meaning of the symbol "crossed-out trash can"



The crossed-out garbage can symbol regularly displayed on electrical and electronic equipment and batteries indicates that the respective device must be collected separately from unsorted municipal waste.

### Batteries, accumulators and lamps

Spent batteries and accumulators that are not enclosed by the waste equipment, as well as lamps that can be non-destructively removed from the waste equipment, have to be separated from the waste equipment before handing it in at a collection point.

If the waste equipment is to be prepared for reuse with the participation of a public waste management authority, batteries and accumulators as well as lamps do not have to be removed.

For the disposal of batteries and accumulators, please also observe the following information on the battery law.

#### Deletion of data

Old devices may contain personal data. In your own interest, please note that you, as the end user, are responsible for deleting the personal data on the old devices to be disposed of before handing them in.

### Options for the return of old devices

Owners of old devices from private households can hand them in free of charge at the local collection points of the public waste disposal authorities or at the collection points set up by manufacturers or distributors.

Distributors of electrical and electronic devices are obligated to take back old devices free of charge in accordance with § 17 Sections 1 and 2 of the Electrical and Electronic Equipment Act (ElektroG). The takeback process is as follows:

Distributors with a sales area of at least 400 m² for electrical and electronic equipment and distributors of groceries with a total sales area of at least 800 m² who offer electrical and electronic equipment several times per calendar year or on a permanent basis and make it available on the market are subject to the obligation to take the devices back. This applies in the case of distribution using means of distance selling (e.g. online retailers), with the stipulation that the relevant floorspace depends on the storage and shipping areas for electrical and electronic equipment.

Distributors subject to the take-back obligation must,

• when supplying a new electric or electronic device to an end-user, take back free of charge an end-user's old device of the same type that fulfills essentially the same functions as the new device at the place of supply or in the immediate vicinity thereof. If the device is delivered to a private household, the consumer may demand the collection of the old device at that location.

In the case of distribution using means of distance selling (e.g. online store), free collection is limited to electrical and electronic equipment in categories 1, 2 and 4, namely "heat exchanger", "Screens, monitors and devices containing screens with a surface area greater than 100 square centimeters" or "large equipment" (the latter with at least one external dimension over 50 centimeters). For equipment in categories 3, 5 and 6, the distributor must ensure suitable return options within a

reasonable distance from the respective end user.

• at the request of the end user, take back free of charge at the retail outlet, or in the immediate vicinity thereof, waste equipment that does not exceed 25 cm in any external dimension; take-back must not be linked to the purchase of an electrical or electronic device and is limited to three old devices per type of device. In the case of distribution using means of distance selling, the distributor must ensure appropriate return options at a reasonable distance from the respective end user.

### **Batteries/Accumulator**

### Information according to the German battery law (BatterieG)

Ingredients of batteries (e.g. chemicals) can damage the environment and health if not stored and disposed of properly. In particular, lithium-containing batteries must be handled with care due to the special risks, e.g. fire hazard or risk of ingestion with button cells. At the same time, recyclable raw materials may also be included. Batteries must therefore not be disposed of with normal household waste. Separate collection can enable the recycling of raw materials; it also avoids negative impacts on the environment and human health due to the release of hazardous substances. As the end user, you are legally obligated to return used batteries.

You can return batteries after use free of charge to a retail store or to designated collection points (e.g. public collection points in your community or in stores). You can also return the batteries to the seller via mail, observing the dangerous goods regulations if applicable.

The disposal in retail stores is limited to used batteries that the distributor carries or has carried in his product range in quantities customary for disposal by end users.



The symbol with the crossed-out garbage can reminds you that you must not dispose of batteries in municipal waste. Below this sign you may find additional symbols with the following meaning regarding content materials:

Pb = Battery contains more than 0.004 percent lead by mass,

Cd = Battery contains more than 0.002 percent cadmium by mass,

Hg = Battery contains more than 0.0005 percent mercury by mass.

To avoid littering and to reduce waste, it is recommended to use rechargeable batteries or batteries with a long service life. Long operational time of electrical and electronic equipment is made possible using replaceable accumulators. Littering of public spaces can be avoided by disposing of batteries correctly. It may also be possible to reuse a battery instead of disposing of it, for example by reconditioning or refurbishing the battery. In addition, equipment and accumulators can also be prepared for reuse, for example, by replacing or refurbishing the accumulators.

### Care and cleaning tips



Improper handling of the appliance may result in damage.

- · Always unplug the appliance before cleaning it!
- Clean the appliance regularly with a soft, no more than slightly moistened cloth! Mild soapy water can also be used to clean stubborn stains.
- Never use strong cleaning agents or solvents such as petrol, spirit or similar!
- Before recommissioning, make sure that all connections are correct, that there are no short circuits, and that the device is completely dry.

### **Unpacking and Scope of Delivery**

### Unpacking

When unpacking your device, do not use sharp or pointed objects to avoid possible damage to the enclosure. Please keep the packaging in a safe place in case you need to transport the device at a later date.

### Scope of delivery

If the delivery is complete, it contains the following parts:

- 1 nuControl X preamplifier
- 1 Remote control with battery
- 1 Mains cable, 1.8 m
- 3 Antennas

To mount the antennas, place the antennas over the antenna terminals on the rear panel and turn the antennas clockwise until they are firmly attached. Point the antennas upwards.

### **Network Settings**

You can choose if you want to use the wired or the wireless network connection. This can be done by entering the main menu and navigating to:

### > network

The wired network connection does get used by selecting the menu item **ethernet**. The wireless network connection does get used by selecting the menu item **wifi**. It is possible to reset the wireless network connection by selecting the menu item **wifi reset**.

### Auto power off

The nuControl X can switch to the stand-by mode via an automatic power off function. The behavior depends on the chosen input. If either Bluetooth or AUX is selected, the device switches to standby mode after a maximum of 20 minutes without audio input. With the digital inputs COAX, OPTICAL or USB, the auto-off circuit also reacts directly to the absence of a digital data stream and thus allows for a faster switch-off. The playback device must deactivate the data stream accordingly.

**Note:** The auto power off function can be enabled or disabled by entering the main menu of the device and navigating to:

### > settings

#### > auto power

The Auto power function is disabled by selecting the menu item **auto power off**.

The Auto power function is enabled by de-selecting the menu item **auto power off**.

### Auto power on

The electronics of the nuControl X have an automatic switch-on function, that automatically wakes them from stand-by mode as soon as a sound signal or data stream is present. The signal must be applied to the input that was selected during the automatic switch-off process.

- This function is not available for Bluetooth devices.
- At the other inputs, Auto power on is only active if the nuControl is set to standby mode by the Auto power off function. If standby mode has been set manually by pressing the button on/off on the remote control, the front of the device or the app, the automatic power on function is deactivated.

### Mode of operation

In the main menu of the device, you can choose the mode of operation. Navigate to

### > settings

and choose between the following modes:

### > deep standby

In deep standby mode, the Wake-on-Ethernet functionality is deactivated. The standby power consumption is  $<0.5\,\rm Watt.$ 

### > network standby

In network standby mode, the Wake-on-Ethernet functionality is activated. The standby power consumption is  $<8.0\,\rm Watts.$ 

### **Service**

If you have any questions or problems during the commissioning of your Nubert system, please do not hesitate to contact our service team: Phone: +49 7171 8712-0 (international) · E-mail: info@nubert.de

Please have your customer number ready!

Technical data	nuControl X
Principle	Preamplifier, Signal processor
Analog inputs	2x balanced stereo (2x XLR) 3x unbalanced stereo (Aux, 2x RCA) 1x unbalanced stereo (Phono MM/MC, 2x RCA)
Digital inputs	2× S/PDIF optical, max. 192 kHz, 24 bit (TOSLINK) 2× S/PDIF electrical, max. 192 kHz, 24 bit (RCA) 1× S/PDIF electrical, max. 192 kHz, 24 bit (USB-A, port) 1× AES/EBU electrical, max. 192 kHz, 24 bit (XLR) 1× USB Client, max. 768 kHz, 32 bit, DSD 512 (USB-B) 2× USB Host, max. 768 kHz, 32 bit, DSD 512 (USB-A / USB-C) 1× Bluetooth (SBC, AAC, aptX™HD, aptX™Low Latency) 1× Nubert X-Connect—Hi-Res wireless receiver 1× Ethernet (RJ45 / Wi-Fi)
Analog outputs	1 × symmetrical, balanced (2 × XLR) 1 × unsymmetrical, balanced (2 × RCA) 1 × symmetrical, unbalanced (Recording, 2x RCA) 2 × Subwoofer mono, balanced (RCA)
Headphone outputs	1 × unsymmetrical (6,3 mm jack plug) 1 × symmetrical (4,4 mm jack plug)
Digital outputs	1 × S/PDIF optical, unbalanced, 192 kHz 24 bit (TOSLINK) 1 × S/PDIF electrical, unbalanced, 192 kHz, 24 bit (RCA) 1 × Nubert X-Connect – Hi-Res wireless transmitter 1 × Ethernet, passthrough (RJ45) 1 × USB, power only, (USB-A) 5 V, 1.5 A 2 × 12 Volt, 100 mA (Trigger, Mini-XLR)
Power consumption: Stand-by	< 0.5 Watt (Stand-by mode) < 8.0 Watt (Networked Stand-by mode) For information on how to change the mode of operation, see page 6.
Power consumption: Maximum	70 Watt
Signal-to-noise ratio THD+N Frequency response	126 / 124 / 121 dBA (Input SPDIF / symmetrical / unsymmetrical) 100 / 86 dBA (Input Phono MM / MC) 0.0005 % (A-weighted) 10 – 80 000 Hz (+0, –0,5 dB)
Operating Voltage Operating frequency	AC 100–120 / 220–240 V 50/60 Hz
Bluetooth module: Radio frequency bands Radio transmitting power	2402–2480 MHz 9.5 dBm/8.9 mW
Wireless network module / X-Connect; indoor use o Radio frequency bands Radio transmitting power	nly!: 5180–5240 MHz; 5736–5818 MHz 10.4 dBm/11 mW; 10.4 dBm/11 mW
Wi-Fi module; indoor use only!: Radio frequency bands Radio transmitting power	2380–2584 MHz; 5150–5350 MHz; 5470–5725 MHz; 5725–5875 MHz 17.8 dBm/60.3 mW; 16.8 dBm/47.9 mW; 16.9 dBm/49.0 mW; 13.9 dBm/24.5 mW
Wi-Fi / IEEE Standard	Wi-Fi 5 / 802.11ac
Dimensions	W: 43.0 cm; H: 11.0 cm; D: 39.0 cm
Weight	8.6 kg
Ambient temperature	0°C-40°C
Restrictions or requirements in certain countries: Indoor use only	Countries: BE, BG, CZ, DK, DE, EE, IE, EL, ES, FR, HR, IT, CY, LV, LT, LU, HU, MT, NL, AT, PL, PT, RO, SI, SK, FI, SE, UK

### Warranty terms

Your provider and contractual partner:

Nubert electronic GmbH · Nubertstr. 1 · 73529 Schwäbisch Gmünd · Germany Managing Directors: Günther Nubert · Register court AG Ulm, HRB 700296

Phone: +49 (0)7171 8712-0 · E-Mail: info@nubert.de

Tax ID No.: DE 16758584 · WEEE Reg. No. DE 48888173

For questions and individual advice, please dial our special number: +49 (0)7171 8712-0

Our hotline is available from:

Monday to Friday from 10:00 - 14:00 and 15:00 - 18:00.

1.1. Nubert (Nubert electronic GmbH, Nubertstr. 1, 73529 Schwäbisch Gmünd, Germany) grants a special manufacturer's warranty to the purchaser on certain products of the Nubert brand, for which we state this in the offers or in the corresponding product documents, or for which these warranty conditions are enclosed with the delivery, according to the following conditions.

For products of other manufacturers and brands that you purchase from Nubert, the legal warranty rights apply. Provided that other manufacturers grant their own warranties, claims arising from these warranties are only justified against these manufacturers, but not against Nubert.

- 1.2. The legal rights of the purchaser, in particular the legal right of withdrawal or the statutory warranty rights, shall remain unrestrictedly available to the purchaser in addition to the warranty and shall be available to the purchaser to the full extent. The consumer's legal rights may, of course, be utilized free of charge and are not restricted by the warranty.
- 1.3. The warranty period for Nubert speakers in passive technology (without built-in amplifier) is 5 years from delivery to the first purchaser. In the first two years this applies without restriction. After the second year, the warranty is limited to the functionality of the drivers, the electrical connections and electronic components (crossover). In particular, optical changes to surfaces (e.g. foiled, painted, veneered, anodized or plastic surfaces) are no longer covered by the warranty after the second year has passed.
- 1.4. The warranty period for Nubert speakers in active technology (with built-in amplifier, e.g. active speakers and subwoofers), as well as electronic devices of the Nubert brand (e.g. amplifiers and active tuning modules) is 2 years from delivery to the first purchaser.
- 1.5. The warranty period for Nubert accessories (e.g. cables, cable accessories, stands, holders, speaker casters, speaker covers) is 5 years from the date of delivery to the first purchaser. This applies without restriction for the first two years. After the second year, the warranty is limited to the functionality of the accessories. In particular, optical changes to surfaces (e.g. painted, veneered, anodized or metal, fabric or plastic surfaces) are no longer covered by the warranty after the second year has passed.
- **1.6.** In each case, the proof of purchase of the first purchaser is the warranty certificate.
- 1.7. The warranty includes and is limited to the repair or replacement of the defective part free of charge in case of a quality defect of the goods (e.g. material defect or manufacturing defect) or a replacement delivery (concurrently against return of the defective product) at our discretion. In addition, Nubert will cover the shipping and return costs of the affected product from or to the curb in the case of justified warranty claims, provided that the goods are located within the states of the European Union and the shipment has been coordinated with Nubert in advance. Additional services are possible as a gesture of goodwill at Nubert's discretion. It is assumed, that a quality defect, which becomes apparent within the warranty period was already present at the time of the transfer of perils. Replaced parts or products returned in the case of a replacement delivery become the property of Nubert. Warranty services do not result in an extension of the warranty period, nor do they initiate a new warranty period. The warranty period for installed spare parts ends with the warranty period for the entire device. The acceptance or performance of warranty services is made without acceptance of liability according to statutory warranty law.

### 2. A warranty claim does not apply in the event of

- · repair attempts of any kind not previously agreed upon with Nubert
- improper operating environment or improper storage (e.g., damage due to moisture or particularly high or low temperatures)
- improper transport packaging (the original transport packaging, used in its entirety, provides sufficient protection)
- improper mechanical impact on the goods (e.g. damage caused by dropping, scratches and damage to housings, displays and remote controls, switches, connection sockets or antennas after delivery), especially on loudspeaker chassis (e.g. depressed membranes/domes)
- improper mounting (e.g. of switches, antennas, covers, feet or brackets) or improper connection / improper operation (e.g. operating with defective or unsuitable amplifiers or other source devices with DC voltage or unusually high ripple voltage at the source device output) as well as the effect of amplifier power on speakers outside their specification (e.g. sine power of the amplifier is far above the rated power handling of the speaker)
- · individually assembled cables.
- 3. Do not disassemble or remove any components from our devices and loudspeakers (e.g. drivers), and do not send in such individual parts before you have contacted Nubert Service and agreed on this measure
- 4. In the event of a warranty claim, the defective product must be packed together with a copy of the purchase receipt and a meaningful description of the defect into the original packaging, if possible, and sent to us (see below for address). We recommend to coordinate the return with us in order to receive the free return ticket. Returning the goods within the warranty period is sufficient to meet the deadline.
- 5. Address your correspondence, any returns and suggestions to:

Nubert electronic GmbH, Nubertstr. 1, 73529 Schwäbisch Gmünd (Germany), Phone: +49 (0)7171 8712-0

As of: June 25th, 2024

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