

# nuGo! ONE

Safety Instructions  
Disposal Instructions  
Technical Data  
Warranty terms



If you have any questions or problems with the commissioning of your Nubert system, please feel free to contact our service team. Please have your customer number ready.

Telephone: +49 (0)7171 87120  
E-Mail: [info@nubert.de](mailto:info@nubert.de)



**nubert**<sup>®</sup>

## Device approval and conformity with EC directives

Nubert electronic GmbH hereby declares that this product complies with the 2014/53/EU directives, provided that it is installed and used in accordance with the manufacturer's instructions. The full text of the EU Declaration of Conformity is available at the following Internet address:

[www.nubert.de/en/declaration-of-conformity](http://www.nubert.de/en/declaration-of-conformity)

- Do not change the serial number on the speaker. It is part of the operating approval.
- If the loudspeaker is repaired or modified by workshops or other third parties not authorized by Nubert, it loses its operating license.
- Only accessories and devices may be connected which in turn comply with all legal requirements and are approved.
- The loudspeaker may only be used for the applications specified in the „Intended Use“ section.

## Intended use

This speaker is designed exclusively for sound reproduction in dry rooms. Use the speaker only as described in this manual.

Any other use (particularly safety-relevant or medical use, installation in open environment like IP-certified products) is considered improper and may result in property damage or even personal injury. Nubert electronic GmbH does not take over any liability for damages caused by improper use.

## Safety instructions

The entire operating manual, in particular the safety instructions, must be read in full before connecting and commissioning the device. For your own safety, be sure to follow all warnings and safety instructions in this manual and on the speaker. The user is not permitted to carry out any work on the loudspeaker other than the described work. Keep this document so that you have access to it at all times. Furthermore, it must also be handed over to possible re-owners.

## Key to the symbols



The triangle symbol with exclamation mark (without additional comment) indicates important instructions for commissioning, operation and maintenance of the device.

The term **Caution!** next to the triangle symbol indicates a medium risk. Failure to observe this warning may result in property damage.

The term **Danger!** next to the triangle symbol indicates a high risk. Failure to observe this warning may result in death or personal injury.



This symbol indicates that you must read and observe the operating instructions and the safety and warning notices in order to operate the device.



This symbol indicates that the device belongs to electrical protection class 2 and therefore does not require grounding.



Devices with this symbol may only be used in a dry indoor environment.



Devices and batteries marked with the symbol of the crossed-out garbage can, must not be discarded as unsorted urban waste. Also observe the disposal instructions as of page 5.

## Trademarks



The Bluetooth word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Nubert is under license.

All trademarks and registered trade names are the property of their respective owners.

- The speaker has been damaged or has fallen down.
- Power cord or plug is damaged
- Objects or liquid have gotten into the loudspeaker
- The speaker has been exposed to excessive moisture or rain.
- The speaker does not work properly or exhibits a significant reduction in performance.
- The loudspeaker smells burnt, develops smoke or makes unusual noise.



Only use accessories recommended by Nubert!

## General information



Never operate the loudspeaker unattended!



### **Danger of electric shock!**

To avoid the risk of electric shock, the speaker may not be opened by the user. There are no user-serviceable parts inside the speaker.

Service work and repairs are reserved for qualified specialists authorized by Nubert. If you need service, please contact Nubert electronic GmbH directly (info@nubert.de)!



### **Danger of suffocation!**

Never let children use or play with the speaker, remote control or packaging unattended. There is a risk that children will get caught in the packaging film and suffocate. Make sure that children cannot remove any small parts from the devices! These parts, like the remote control battery, could be swallowed and cause suffocation. In case of swallowing any parts, contact a doctor immediately!



### **Danger of injury or damage!**

When moving the speaker, take care to avoid injury and damage!



### **Caution!**

Since the speaker can only be completely disconnected from the mains at the mains input on the rear of the unit or by pulling the mains plug from the socket, it must be positioned so that you have free access to the mains input or mains plug. If any of the following situations occurs, the loudspeaker must be switched off immediately and disconnected from the mains. Contact Nubert electronic GmbH (info@nubert.de) immediately!

## Installation instructions



### **Caution!**

An unstable location can damage the speaker.

- Only place the loudspeaker on a flat, stable surface and make sure that it cannot be knocked over!
- Also make sure that no unintentional pulling can occur on the cables to avoid knocking over the speaker or damaging the connection sockets!
- Keep strong mechanical shocks away from the loudspeaker!



### **Caution!**

Excessive heat build-up inside the unit can shorten its service life or lead to fire.

- Never cover the back of the speaker! Make sure that there is a clearance of at least 10 cm and sufficient air circulation in the back area!
- Do not operate the speaker and remote control near heat sources such as radiators or stoves!
- Do not expose the speaker and remote control to direct sunlight.
- Never place burning candles or similar open fire sources on the loudspeaker!



### **Danger of explosion!**

Installation in unsuitable locations can cause explosions.

Do not use the speaker or remote control

- in environments where there is a risk of fire or explosion!
- at extremely low or extremely high temperatures!
- near flammable gases or vapours!
- near strong dust!
- near flammable materials!



### **Caution!**

Moisture or objects inside the device can cause damage.

- If a device is brought from a cold environment into a warm room, condensation may form inside the device. Wait at least 4 hours before plugging in / turning on the device until it has reached room temperature and is dry!
- If liquids or objects have entered the interior of the device, immediately unplug the power supply, turn off the speaker, and contact Nubert electronic GmbH (info@nubert.de)!

## **Connection instructions**



### **Danger of electric shock!**

The power supply carries internal mains voltage and voltages exceeding 35 V AC or DC in some areas. Under certain conditions, liquids and objects can penetrate the system. There is a risk of fatal electric shock or permanent damage to the speaker or power supply.

- No objects or foreign bodies should enter the power supply or speaker.
- Connect the speaker to the power supply only when it is completely clean and dry!

While the speaker is connected to the power supply:

- Never touch the system with wet hands!
- Use the system only in a dry location!
- The system must be protected from all types of liquids, including dripping and splashing water.
- Do not place containers with liquids (e.g., flower vases) on or near the system!



### **General connection instructions**

- Disconnect the mains plug before changing any wiring on the system!
- Make sure that all connections have been made correctly and that all plugs are firmly seated in the sockets before connecting the speaker to the mains.
- Use only the intended cables or plug connections for the connections! Failure to do so may result in damage or malfunction.
- If you want to disconnect connections on the loudspeaker, always pull the plug, never the cable!
- Ensure that all plugs are firmly seated in the sockets!
- Only use cables and accessories recommended by Nubert!



### **Danger of electric shock!**

Due to faulty power supply systems or excessive power voltage, electric shocks may occur.

- All power supply or antenna systems connected to the device or power supply must comply with applicable legal regulations and requirements and be properly installed by an authorized installation company.
- Use only the associated power supply to charge the speaker. The charging cable and its plug must not be modified in any way.
- Ensure that the voltage at your location matches the requirements of the power supply! The correct power supply can be found on the label of the power supply. It must not be connected to other power sources.
- When laying power and charging cables, ensure they are not damaged (e.g., by heating or mechanical stress)! Pay particular attention to the areas around plugs and distributors!

**Caution!**

Power surges in the power grid (for example, due to lightning strikes) can damage or destroy the device and power supply.

- A certain level of protection against excessive voltage in the power grid can be provided by a surge protection element.
- The greatest protection against damage can only be achieved by completely disconnecting your devices from the power grid and antenna systems. Therefore, during thunderstorms or the threat of lightning strikes, unplug the power supply from the power source and possibly the antenna plugs from your HiFi system!
- If the speaker is not used for a long period of time or is unattended, the power supply should be interrupted. Unplug the power supply from the socket!

**Rechargeable battery / accumulator**

This speaker has a built-in rechargeable battery (accumulator). When handling batteries and accumulators, please observe the following:

The battery life can vary depending on usage behavior and environmental conditions. To protect the battery, it is recommended to charge it regularly, at least once every three months.

**Caution!**

Do not expose batteries to excessive heat such as sunlight, fire, ovens, or other heat sources.

**Danger!**

Batteries can leak or explode if mishandled, posing a health hazard and causing property damage.

- Do not open the speaker or attempt to replace the battery! Service and repairs should only be performed by authorized and qualified professionals from Nubert. Contact Nubert electronic GmbH directly in case of service needs ([info@nubert.de](mailto:info@nubert.de)).
- The accumulator must not be mechanically damaged, exposed to fire, or water!

## Disposal of electrical and electronic equipment

### Information according to the electrical and electronic equipment act (ElektroG)

Electrical and electronic equipment must be disposed separately from unsorted household waste.

#### Meaning of the „crossed-out wheelie bin“ symbol

The symbol of the crossed-out wheelie bin on electrical and electronic equipment and batteries indicates that the device must be disposed of separately from unsorted household waste.



#### Batteries and accumulators, as well as lamps

If you have old batteries and accumulators that are not enclosed by the old device, as well as lamps that can be removed without damage, they should be separated from the old device before disposal at a collection point. If the old devices are to be prepared for reuse by a public disposal entity, batteries and accumulators, as well as lamps, do not need to be removed.

#### Data deletion

Old devices may contain personal data. For your own interest, ensure that you delete any personal data from the old devices before disposal, as the end user is responsible for this data deletion.

### Options for returning old devices

Owners of old devices from private households can dispose of these devices free of charge at local collection points of public waste management authorities or at return points set up by manufacturers or distributors.

Depending on local legislation distributors of electrical and electronic equipment may be obliged to take back old devices free of charge according to Section 17 (1) and (2) of the Electrical and Electronic Equipment Act (ElektroG). This obligation applies as follows:

Distributors with a sales area of at least 400 m<sup>2</sup> for electrical and electronic devices, as well as distributors of food products with a total sales area of at least 800 m<sup>2</sup>, who offer electrical and electronic devices multiple times per calendar year or permanently and place them on the market.

This also applies to distribution using remote communication means (e.g., online retailers), provided that the relevant area corresponds to the storage and dispatch areas for electrical and electronic devices.

The aforementioned distributors obligated to take back old devices must:

- When handing over a new electrical or electronic device to an end user, take back an old device of the same type that essentially performs the same functions as the new device, free of charge at the place of delivery or in the immediate vicinity.

In the case of distribution using remote communication means (e.g., online shop), the free collection is limited to electrical and electronic devices of categories 1, 2, and 4, i.e., „heat exchangers,“ „screens, monitors and devices containing screens with a surface area of more than 100 square centimeters,“ or „large appliances“ (the latter with at least one external dimension of over 50 centimeters). For devices of categories 3, 5, and 6, the distributor must provide suitable return facilities in a reasonable distance from the end user.

- at the request of the end user, take back old devices that do not have any external dimensions greater than 25 cm, in the retail store or in the immediate vicinity, free of charge; the take-back must not be tied to the purchase of an electrical or electronic device and is limited to three old devices per device type. In the case of distribution using remote communication means, the distributor must ensure suitable return facilities within a reasonable distance from the respective end user.

## Batteries / Accumulators

### Information according to the battery act

The contents of batteries, e.g., chemical substances, can harm the environment and health if not stored and disposed of properly. Batteries containing lithium pose particular risks, such as fire hazards or swallowing dangers with button cells, and should be handled with care. At the same time, batteries can contain recyclable raw materials. Therefore, batteries should not be disposed of with regular household waste. Separate collection allows for the recycling of raw materials and helps avoid negative impacts on the environment and human health caused by released pollutants. As an end user, you are legally obligated to return used batteries.

You can return batteries after use to retail stores or designated collection points (e.g., public collection points in your community or in retail). You can also return the batteries free of charge by mail to the seller, observing any requirements of dangerous goods law. The return at retail locations is limited to quantities customary for end users for disposal, as well as used batteries that the distributor carries or has carried in its assortment.



The symbol with the crossed-out wheeled bin reminds you that batteries must not be disposed of with household waste.

Under this symbol, you may also find the following symbols with the corresponding meanings regarding the contents:

Pb = Battery contains more than 0.004% lead by mass

Cd = Battery contains more than 0.002% cadmium by mass

Hg = Battery contains more than 0.0005% mercury by mass.

To avoid littering and minimize waste, it is recommended to use rechargeable accumulators or batteries with a long lifespan. The long usage duration of electrical and electronic devices is facilitated by using replaceable accumulators. Public space littering can be avoided by correctly disposing of batteries. Additionally, there might be an option to reuse a battery instead of disposing of it, for example, by reconditioning or repairing the battery. Devices and accumulators can also be prepared for reuse, for instance, by replacing or reworking the accumulators.

## Care and cleaning tips



### Caution!

Improper handling of the speaker may lead to damage.

- Always unplug the power supply before cleaning the speaker!
- Remove dust or light dirt with a slightly damp, soft cotton cloth without applying pressure, and then dry the damp areas.
- Do not use harsh cleaning agents or solvents such as gasoline, alcohol, and the like! For stubborn stains, mild soapy water can be used.
- Before resuming operation, ensure all connections are correct, there are no short circuits, and the speaker is completely dry.

## Unpacking and contents

### Unpacking

When unpacking your speaker, do not use any sharp or pointed objects to avoid potential damage to the housing. Please keep the packaging in case you need to transport the speaker later.

### Contents

If the delivery is complete, it contains the following items:

- 1 nuGo! ONE active speaker
- 1 power supply, USB-C, max. 12 V
- 1 USB cable, USB-C to USB-C, 1.0 m

## Auto-off feature

The speaker is equipped with an automatic shut-off function that switches it to standby mode after no signal is detected on the AUX or Bluetooth inputs for a maximum of 20 minutes. When selecting DAB+ or FM radio sources, there is no automatic shut-off.

An auto-on function is not available.

## Forced shutdown

If you hold down the power button for 20 seconds, the device will be forcibly shut down. This method allows for a restart of the device if it does not respond to any other input.

**Note:** The forced shutdown can only be performed when the device is not externally powered, such as by the USB power supply.



Technical data	nuGo! ONE
<b>Principle</b>	Portable HiFi speaker
<b>Equipment</b>	2x broadband with Nomex membrane (Ø 66 mm)
<b>Power of built-in amplifiers</b>	20 W nominal power 36 W music power
<b>Frequency range (-3 dB)</b>	55 – 22.000 Hz
<b>Bluetooth transmission:</b>	
<b>Frequency bands</b>	2402 – 2480 MHz
<b>Transmission power</b>	9.97 dBm / 9.93 mW
<b>Supported bluetooth codecs</b>	SBC, AAC, aptX™, aptX™ HD, aptX™ Low Latency
<b>Battery capacity</b>	4.9 Ah / 35.5 Wh
<b>Battery life</b>	24 h (depending on volume, source material, and environmental conditions)
<b>Charging time</b>	2.5 h (at 12 V, 1.67 A)
<b>Power supply</b>	5 V / 9 V / 12 V DC
<b>Permissible operating temperature</b>	5 – 45°C
<b>Height</b>	13.2 / 14.1 cm (without / with rotary control)
<b>Width</b>	25 cm
<b>Depth</b>	7.6 / 9.0 cm (without / with antenna)
<b>Weight</b>	1.6 kg

Technical data	Power Supply
<b>Input voltage; -Current</b>	100 – 240 V AC; 50 / 60 Hz; max. 0.5 A
<b>Output voltage; -Current</b>	5 V DC; 3.0 A 9 V DC; 2.22 A 12 V DC; 1.67 A

## Warranty terms

Your provider and contractual partner:

Nubert electronic GmbH · Nubertstr. 1 · 73529 Schwäbisch Gmünd · Germany  
Managing Directors: Günther Nubert, Markus Pedal · Register court AG Ulm, HRB 700296  
Phone: +49 (0)7171 8712-0 · E-Mail: info@nubert.de  
Tax ID No.: DE 16758584 · WEEE Reg. No. DE 48888173

For questions and individual advice, please dial our special number: +49 (0)7171 8712-0

Our hotline is available from:

Monday to Friday from 10:00 – 14:00 and 15:00 – 18:00.

**1.1.** Nubert (Nubert electronic GmbH, Nubertstr. 1, 73529 Schwäbisch Gmünd, Germany) grants a special manufacturer's warranty to the purchaser on certain products of the Nubert brand, for which we state this in the offers or in the corresponding product documents, or for which these warranty conditions are enclosed with the delivery, according to the following conditions.

For products of other manufacturers and brands that you purchase from Nubert, the legal warranty rights apply. Provided that other manufacturers grant their own warranties, claims arising from these warranties are only justified against these manufacturers, but not against Nubert.

**1.2.** The legal rights of the purchaser, in particular the legal right of withdrawal or the statutory warranty rights, shall remain unrestrictedly available to the purchaser in addition to the warranty and shall be available to the purchaser to the full extent. The consumer's legal rights may, of course, be utilized free of charge and are not restricted by the warranty.

**1.3.** The warranty period for Nubert speakers in passive technology (without built-in amplifier) is 5 years from delivery to the first purchaser. In the first two years this applies without restriction. After the second year, the warranty is limited to the functionality of the drivers, the electrical connections and electronic components (crossover). In particular, optical changes to surfaces (e.g. foiled, painted, veneered, anodized or plastic surfaces) are no longer covered by the warranty after the second year has passed.

**1.4.** The warranty period for Nubert speakers in active technology (with built-in amplifier, e.g. active speakers and subwoofers), as well as electronic devices of the Nubert brand (e.g. amplifiers and active tuning modules) is 2 years from delivery to the first purchaser.

**1.5.** The warranty period for Nubert accessories (e.g. cables, cable accessories, stands, holders, speaker casters, speaker covers) is 5 years from the date of delivery to the first purchaser. This applies without restriction for the first two years. After the second year, the warranty is limited to the functionality of the accessories. In particular, optical changes to surfaces (e.g. painted, veneered, anodized or metal, fabric or plastic surfaces) are no longer covered by the warranty after the second year has passed.

**1.6.** In each case, the proof of purchase of the first purchaser is the warranty certificate.

**1.7.** The warranty includes and is limited to the repair or replacement of the defective part free of charge in case of a quality defect of the goods (e.g. material defect or manufacturing defect) or a replacement delivery (concurrently against return of the defective product) at our discretion. In addition, Nubert will cover the shipping and return costs of the affected product from or to the curb in the case of justified warranty claims, provided that the goods are located within the states of the European Union and the shipment has been coordinated with Nubert in advance. Additional services are possible as a gesture of goodwill at Nubert's discretion. It is assumed, that a quality defect, which becomes apparent within the warranty period was already present at the time of the transfer of perils. Replaced parts or products returned in the case of a replacement delivery become the property of Nubert. Warranty services do not result in an extension of the warranty period, nor do they initiate a new warranty period. The warranty period for installed spare parts ends with the warranty period for the entire device. The acceptance or performance of warranty services is made without acceptance of liability according to statutory warranty law.

**2. A warranty claim does not apply in the event of**

- repair attempts of any kind not previously agreed upon with Nubert
- improper operating environment or improper storage (e.g., damage due to moisture or particularly high or low temperatures)
- improper transport packaging (the original transport packaging, used in its entirety, provides sufficient protection)
- improper mechanical impact on the goods (e.g. damage caused by dropping, scratches and damage to housings, displays and remote controls, switches, connection sockets or antennas after delivery), especially on loudspeaker chassis (e.g. depressed membranes/domes)
- improper mounting (e.g. of switches, antennas, covers, feet or brackets) or improper connection / improper operation (e.g. operating with defective or unsuitable amplifiers or other source devices with DC voltage or unusually high ripple voltage at the source device output) as well as the effect of amplifier power on speakers outside their specification (e.g. sine power of the amplifier is far above the rated power handling of the speaker)
- individually assembled cables.

**3.** Do not disassemble or remove any components from our devices and loudspeakers (e.g. drivers), and do not send in such individual parts before you have contacted Nubert Service and agreed on this measure.

**4.** In the event of a warranty claim, the defective product must be packed together with a copy of the purchase receipt and a meaningful description of the defect into the original packaging, if possible, and sent to us (see below for address). We recommend to coordinate the return with us in order to receive the free return ticket. Returning the goods within the warranty period is sufficient to meet the deadline.

**5.** Address your correspondence, any returns and suggestions to:

**Nubert electronic GmbH, Nubertstr. 1, 73529 Schwäbisch Gmünd (Germany), Phone: +49 (0)7171 8712-0**

As of: July 16th, 2024

Technical changes, errors and misprints reserved

Our General Terms and Conditions (GTC/AGB) can be found on our website: [www.nubert.de/en/gtc](http://www.nubert.de/en/gtc)

---

Technical changes, errors, and printing mistakes reserved

Our General Terms and Conditions (GTC) can be found on our website: [www.nubert.de/en/gtc](http://www.nubert.de/en/gtc)



Nubert electronic GmbH  
Nubertstr. 1  
73529 Schwäbisch Gmünd  
Deutschland

E-Mail: [info@nubert.de](mailto:info@nubert.de)  
Hotline: +49 (0)7171 8712-0

[www.nubert.de](http://www.nubert.de)